

ORGANIZATIONAL DEVELOPMENT AND MANAGERIAL SERVICES



1. "Soft skills" and transformation programs

(A) "Soft skills" programs for any sector OR level

- The personal development workshop
- Effective communication
- Negotiation techniques
- Exploring personality & Emotional Intelligence
- Managing and developing your people



(B) Transformation Programs



Change is a MAJOR characteristic of all organizations, from the simplest element up to entire universe.

Everything changes. The question is DO you only follow the "external changes" ? or WILL YOU BECOME THE "LEADER OF CHANGE" producing them within your company and your market ?

We have developed a unique program that can support your company's transformation. It normally follows a coaching training or any other "change related" seminar.

So if you think that its



.....you are right. NOW IS THE TIME FOR CHANGE

(C) MANAGEMENT CONSULTING SERVICES

C1. QUALITY ASSURANCE



We provide high-level consulting services for ensuring not only the approval of a "Quality System" (such as ISO, HASSP, EMAS,????) but also its smooth – and less bureaucratic – implementation for your company.

C2. CUSTOMER SATISFACTION SURVEYS



One way to find out about the quality of your product and service is to provide your customers with a way that they can express their views without being identified. A properly run customer satisfaction survey will provide useful input that will help you improve the quality of your products or services and therefore the image of your company.

We can also support you for introducing CRM systems

C3. OTHER MANAGERIAL CONSULTING SERVICES



The company exhibits extensive involvement in the area of consulting services, and more specifically in the areas mentioned below:

- ◆ Development studies
- ◆ Business Plans
- ◆ Strategic planning studies
- ◆ Feasibility studies
- ◆ Market analysis studies
- ◆ Studies for organizing and developing sales networks
- ◆ Studies of socioeconomic impact
- ◆ Viability studies
- ◆ Private & Public Investments
- ◆ Investment Programs
- ◆ Organizational Studies
- ◆ Systems Analysis Studies

YOUR



....BECOMES SMOOTHER THROUGH OUR SERVICES